Executive Portal:

Executive Visibility Without Operational Burden

The TELCOR RCM Executive Portal is a web-based reporting module built specifically for executive and financial leadership. It delivers clear, high-level insight into revenue cycle performance without requiring access to the full RCM application.

Executive Portal Overview

The Executive Portal delivers trusted, revenue cycle insights, giving leadership instant, at-a-glance visibility into performance.

- Accessed from any web browser. No RCM application login required.
- Does not count against user licenses.
- Unlimited executive viewers without impacting billing staff.
- Built-in help content explains data definitions and sources.

What Executives Can See

All data is presented in an intuitive dashboard with both numeric and visual views.

- Payments by financial class with month-end general ledger snapshots.
- AR aging and historical financial trends.
- Calculated Days Sales Outstanding (DSO) and Claim Turnaround Time.
- Month-to-date payment performance compared to forecasted targets.
- Daily operational trends for charges, payments, claims, accounts, and clients.
- FTE productivity metrics showing revenue and transaction volume per employee.
- Custom RCM application reports delivered directly to the portal.

Business Impact

The Executive Portal helps organizations scale with confidence by improving financial oversight while protecting operational efficiency.

- Faster executive decision-making to identify trends.
- Reduced reporting requests to billing teams.
- Better alignment between financial growth and staffing.
- Clear visibility into cash flow and performance against targets.

Executive Portal Users

The Executive Portal is for anyone needing a true one-stop shop for revenue cycle insight.

- Executive leadership
- CFOs and finance teams
- Operations leadership
- Multi-entity organizations needing consolidated visibility

"Before the Executive Portal, leadership relied on scheduled reports and one-off requests to view performance. Now they can log in anytime, anyplace and see the same metrics our billing team uses, and have confidence in the numbers."